Georgia Southern's Checkout Equipment: laptops, cameras, board games, and more. How we manage the checkout equipment program. Wilhelmina Randtke, Jessica Garner, Lonnie Brogdon, and Tony Curtis Georgia Libraries Conference October 12, 2022 Macon, Georgia



Equipment Offerings

- · 2 campuses: Statesboro campus and the Armstrong campus in Savannah
- · Approximately 190 checkout laptops
- 40+ graphing calculators
- DLSR cameras (Canon EOS)
- · Headphones
- Microphones
- Projectors
- Tablets and iPads





Equipment checkout is popular

- In 2022, cameras were completely checked out so frequently that we had to change from a 7 day to a 4 day loan
- The average laptop is checked out approximately 40% of the time
- Each type of equipment maxes out (ie. all items checked out at the same time) occasionally

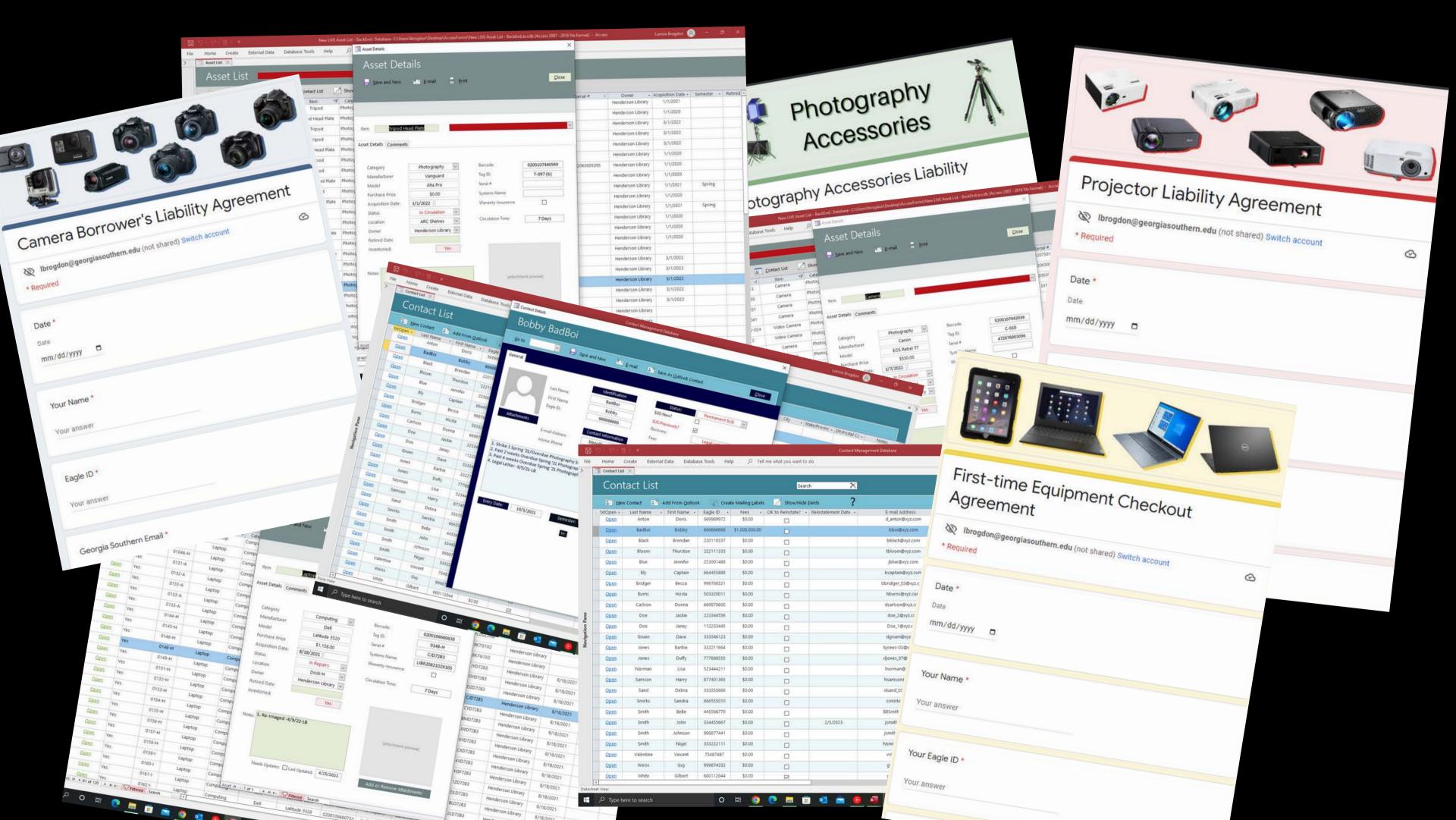






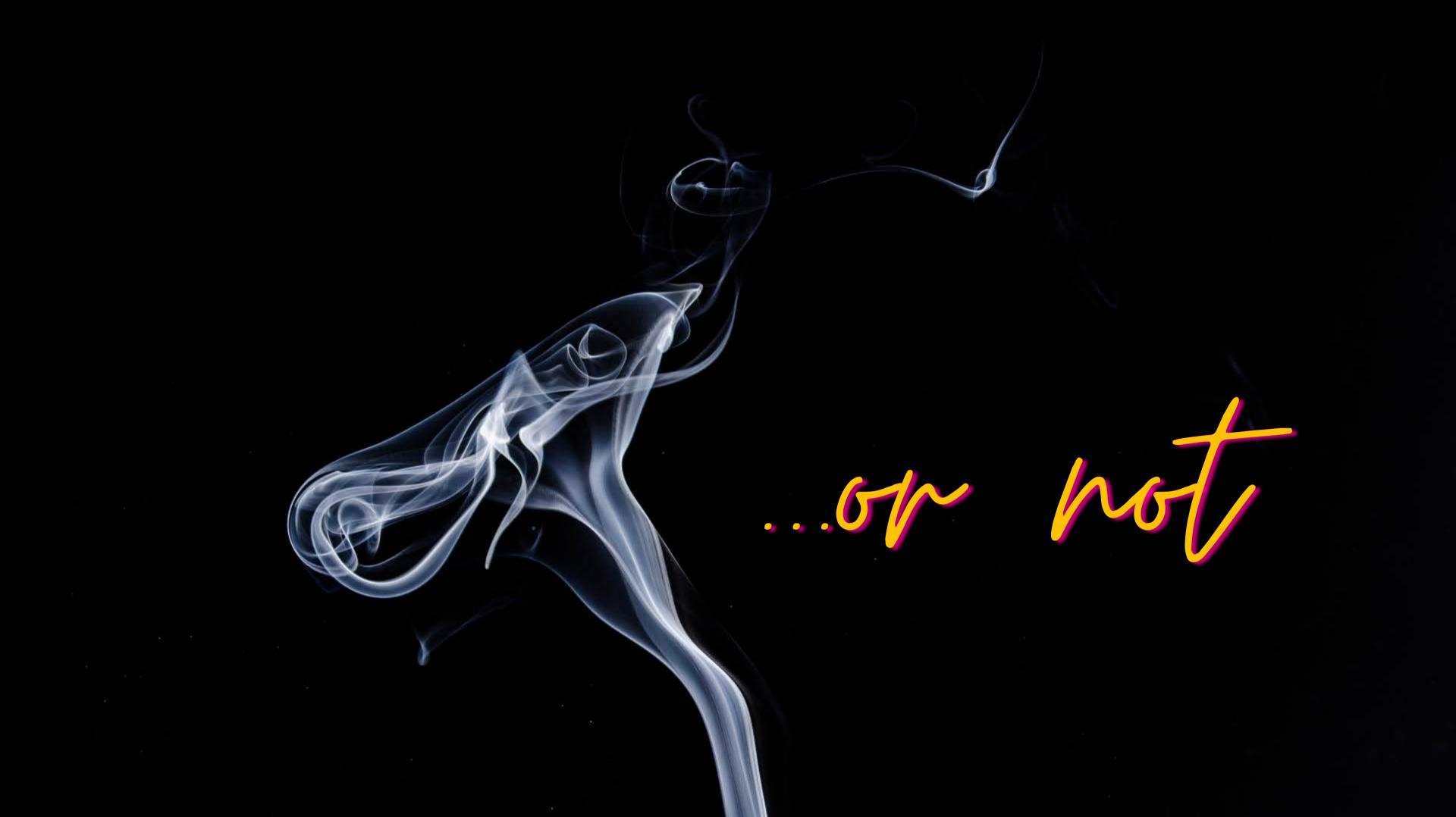


Once upon d'lime...









Dout 1

"Numbers Don't Lie."





Our Usage Reports became inscrutable because items

MAY be Counted under multiple catagories, AS WELL as OR

INSTEAD of, under a single Label such as "Cameras".



Lesson Ledyner!

ALMA (our ILS) doesn't play well with "Equipment".

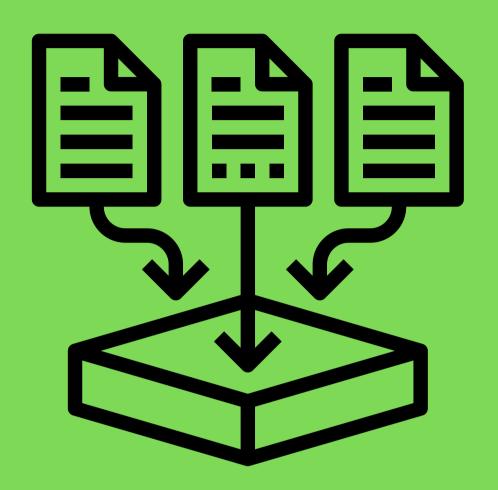




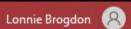


4 SEPARATE (& SOMETIMES REDUNDANT!) SYSTEMS

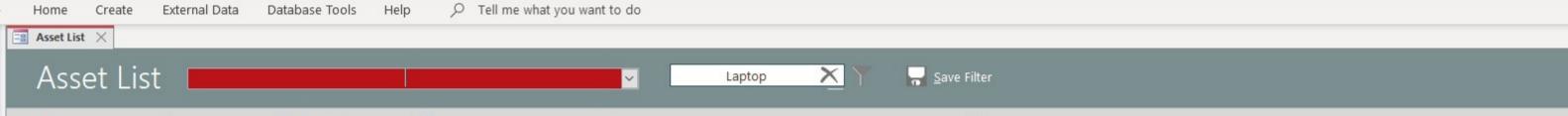




- ALMA (ILS)
- MICROSOFT ACCESS
- GOOGLE FORMS
- SPRINGSHARE FORMS



×



- 1	Asset	LIST					Laptop		- Save	THE T					
	New As	set <u>• E</u> -m	ail List	Contact List	Show/Hide Fie	lds Show Retir	ed			?					
4	txtOpen -	Inventoried +	Tag ID →	ltem	f¥ Category →	Manufacturer -7	Text190 →	Barcode +	Condition -	Systems Name +	Serial # -	Owner	Acquisition Date -	Semester	- Retired
9	<u>Open</u>	Yes	0001-D	Laptop	Computing	Dell	Dell Latitude 5500	0200106673094	In Circulation	LABS2082102X083	4854022959	Henderson Library	1/1/2020	Spring	
	<u>Open</u>	Yes	0003-D	Laptop	Computing	Dell	Dell Latitude 5500	0200107441145	In Circulation	LIBR2082102X085	F89YK33	Henderson Library	1/1/2020	Spring	
	<u>Open</u>	Yes	0004-D	Laptop	Computing	Dell	Dell Latitude 5500	0200106856350	In Circulation	LIBR2082102X086	17289853167	Henderson Library	1/1/2020	Spring	
	<u>Open</u>	Yes	0005-D	Laptop	Computing	Dell	Dell Latitude 5500	0200106856343	In Circulation	LABS2082102X087	11155942191	Henderson Library	1/1/2020	Spring	
	Open	Yes	0006-D	Laptop	Computing	Dell	Dell Latitude 5500	0200106856335	In Circulation	LIBR2082102X088	3468246447	Henderson Library	1/1/2020	Spring	
	<u>Open</u>	Yes	0007-D	Laptop	Computing	Dell	Dell Latitude 5500	0200106856327	In Circulation	LIBR2082102X089	28292924271	Henderson Library	1/1/2020	Spring	
	<u>Open</u>	Yes	0008-D	Laptop	Computing	Dell	Dell Latitude 5500	0200106856319	In Circulation	LIBR2082102X090	27155964207	Henderson Library	1/1/2020	Spring	
	<u>Open</u>	Yes	0009-D	Laptop	Computing	Dell	Dell Latitude 5500	0200106856301	In Circulation	LIBR2082102X092	16937180463	Henderson Library	1/1/2020	Spring	
	<u>Open</u>	Yes	0011-D	Laptop	Computing	Dell	Dell Latitude 5500	0200106512623	In Circulation	LIBR2082102X093	27790859055	Henderson Library	1/1/2020	Spring	
	<u>Open</u>	Yes	0012-D	Laptop	Computing	Dell	Dell Latitude 5500	0200106512631	In Circulation	LIBR2082102X094	36207414831	Henderson Library	1/1/2020	Spring	
	<u>Open</u>	Yes	0013-D	Laptop	Computing	Dell	Dell Latitude 5500	0200106512664	In Circulation	LIBR2082102X095	34595030127	Henderson Library	1/1/2020	Spring	
	<u>Open</u>	Yes	0014-D	Laptop	Computing	Dell	Dell Latitude 5500	0200106512680	In Circulation	LIBR2082102X096	2655312303	Henderson Library	1/1/2020	Spring	
	<u>Open</u>	Yes	0015-D	Laptop	Computing	Dell	Dell Latitude 5500	0200106512706	In Circulation	LIBR2082102X097	36942806703	Henderson Library	1/20/2020	Spring	
	<u>Open</u>	Yes	0016-D	Laptop	Computing	Dell	Dell Latitude 5500	0200106512722	In Circulation	LIBR2082102X098	26895623727	Henderson Library	1/1/2020	Spring	
	<u>Open</u>	Yes	0017-D	Laptop	Computing	Dell	Dell Latitude 5500	0200106512748	In Circulation	LIBR2082102X099	7606913583	Henderson Library	1/1/2020	Spring	
	<u>Open</u>	Yes	0018-D	Laptop	Computing	Dell	Dell Latitude 5500	0200106512763	In Circulation	LIBR2082102X100	2982697455	Henderson Library	1/1/2020	Spring	
	<u>Open</u>	Yes	0019-D	Laptop	Computing	Dell	Dell Latitude 5500	0200106512789	In Circulation	LABS2082102X101	7RBZK33	Henderson Library	1/1/2020	Spring	
	Open	Yes	0020-D	Laptop	Computing	Dell	Dell Latitude 5500	0200106512805	In Circulation	LIBR2082102X102	38416156527	Henderson Library	1/1/2020	Spring	
	<u>Open</u>	Yes	0021-A	Laptop	Computing	Dell		0200105487546	In Circulation	LABS2082102X040	4YLJ1X2	Henderson Library			
	<u>Open</u>	Yes	0022-A	Laptop	Computing	Dell		0200105487553	In Circulation	LIBR2082102X049	2X3M1X2	Henderson Library			
	<u>Open</u>	Yes	0024-A	Laptop	Computing	Dell		0200105487587	In Circulation	LABS2082102X052	82SJ1X2	Henderson Library			
	<u>Open</u>	Yes	0026-A	Laptop	Computing	Dell		0200105487744	In Circulation	LIBR2082102X038	1JWH1X2	Henderson Library			
	<u>Open</u>	Yes	0027-A	Laptop	Computing	Dell		0200105487751	In Circulation	LIBR2082102X048	FLDG1X2	Henderson Library			
	<u>Open</u>	Yes	0030-A	Laptop	Computing	Dell	Latitude 5500	0200105487785	In Circulation	LABS2082102X043	330G1X2	Henderson Library			
	Open	Yes	0031-C	Laptop	Computing	Lenovo	Thinkpad	0200105494930	In Systems	LIBR2082102X031	PC0GCFH0	Henderson Library	1/1/2019		

Total Assets

Big Picture:

5 - G - 11 - =

Num Lock Filtered











4







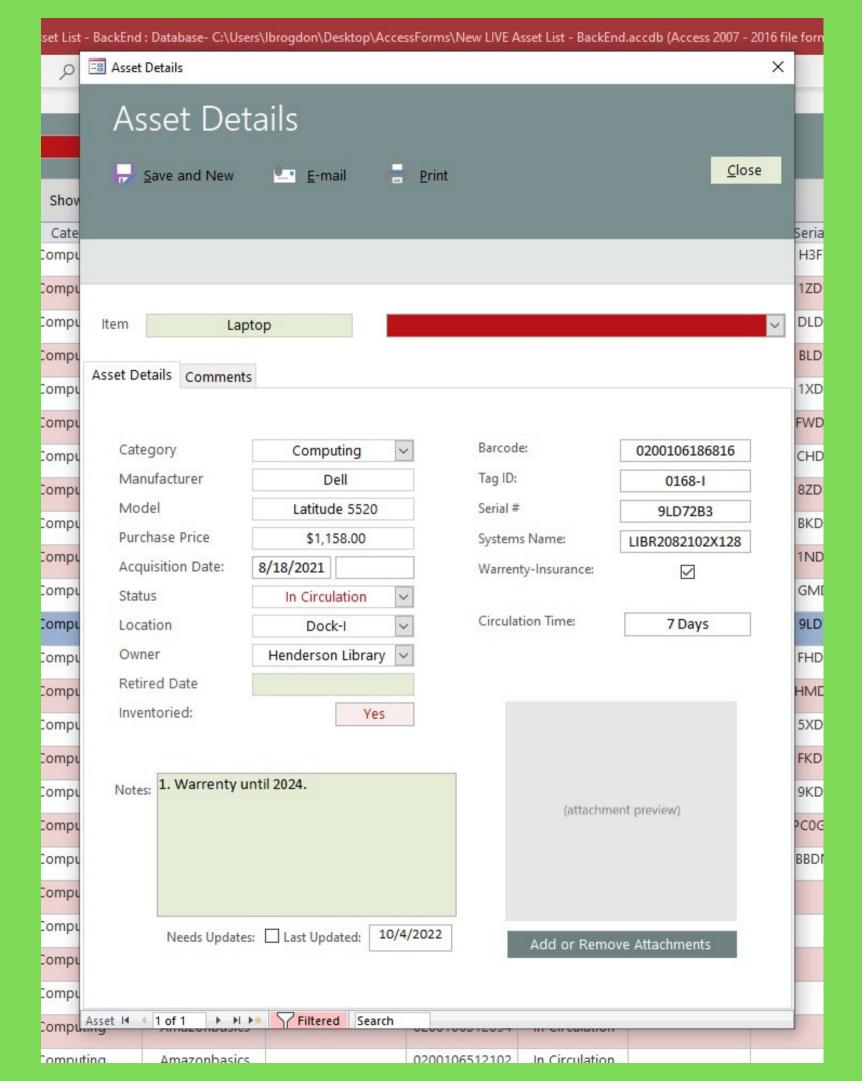


F



Microsoft Access



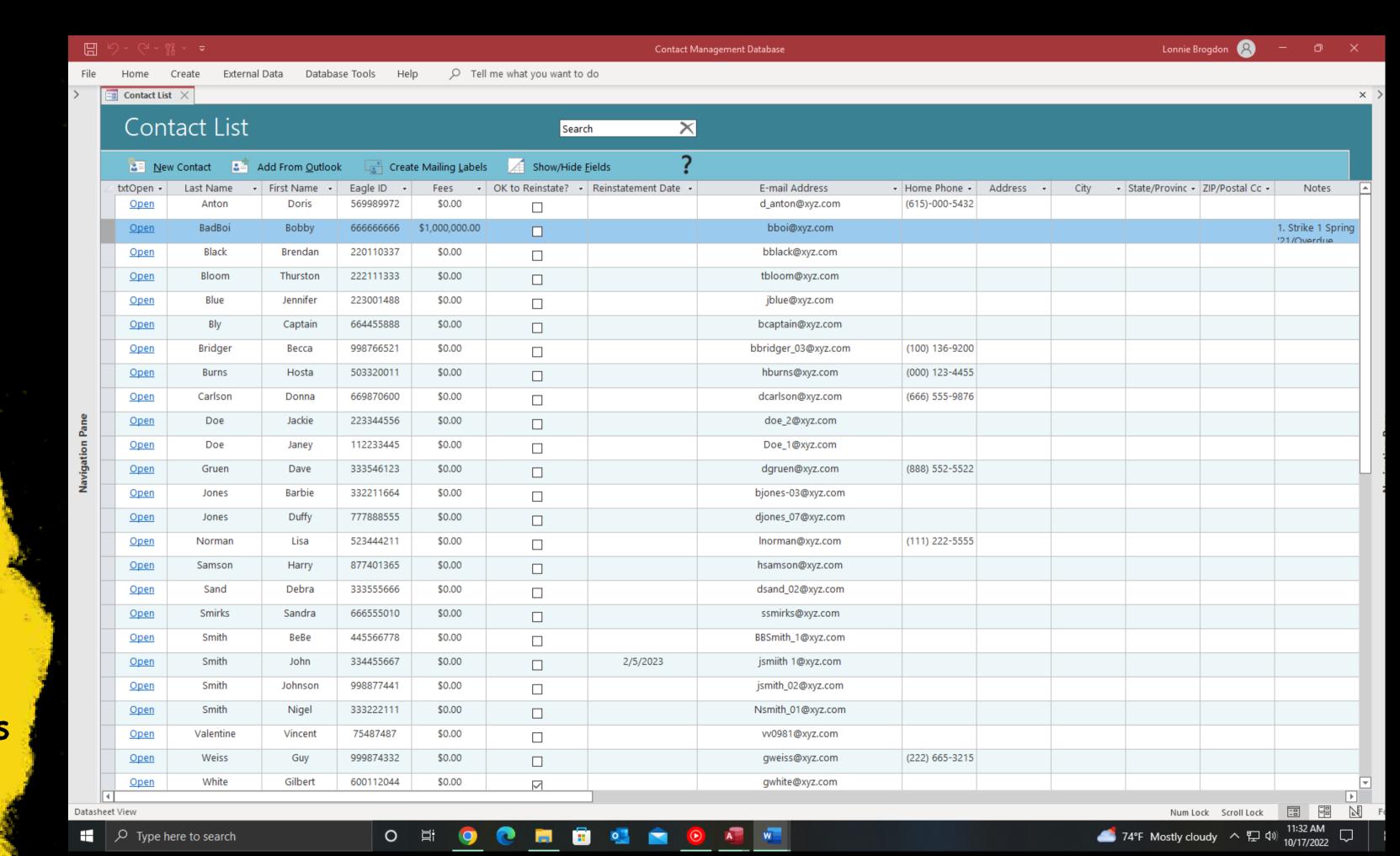






Big Picture:

All Liability Signatories

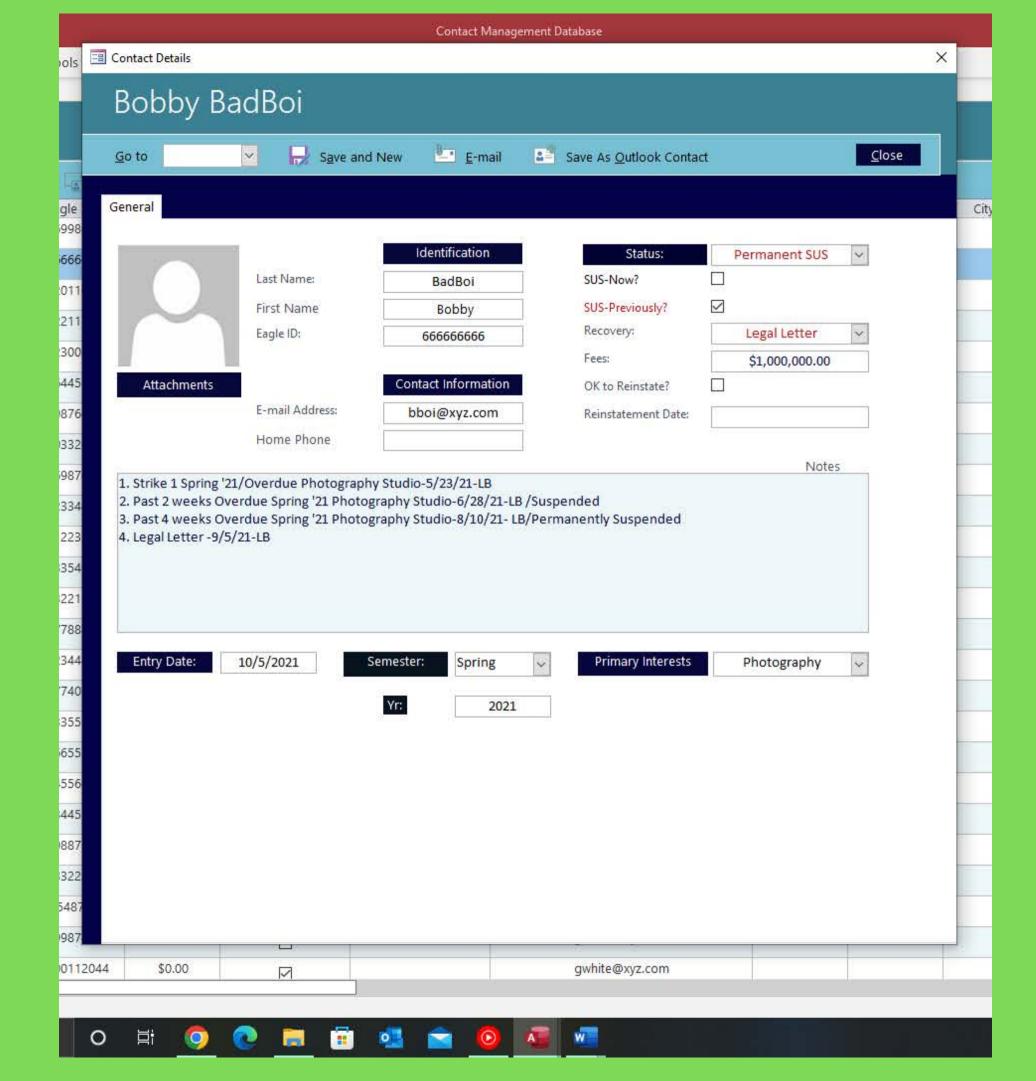




Microsoft Access



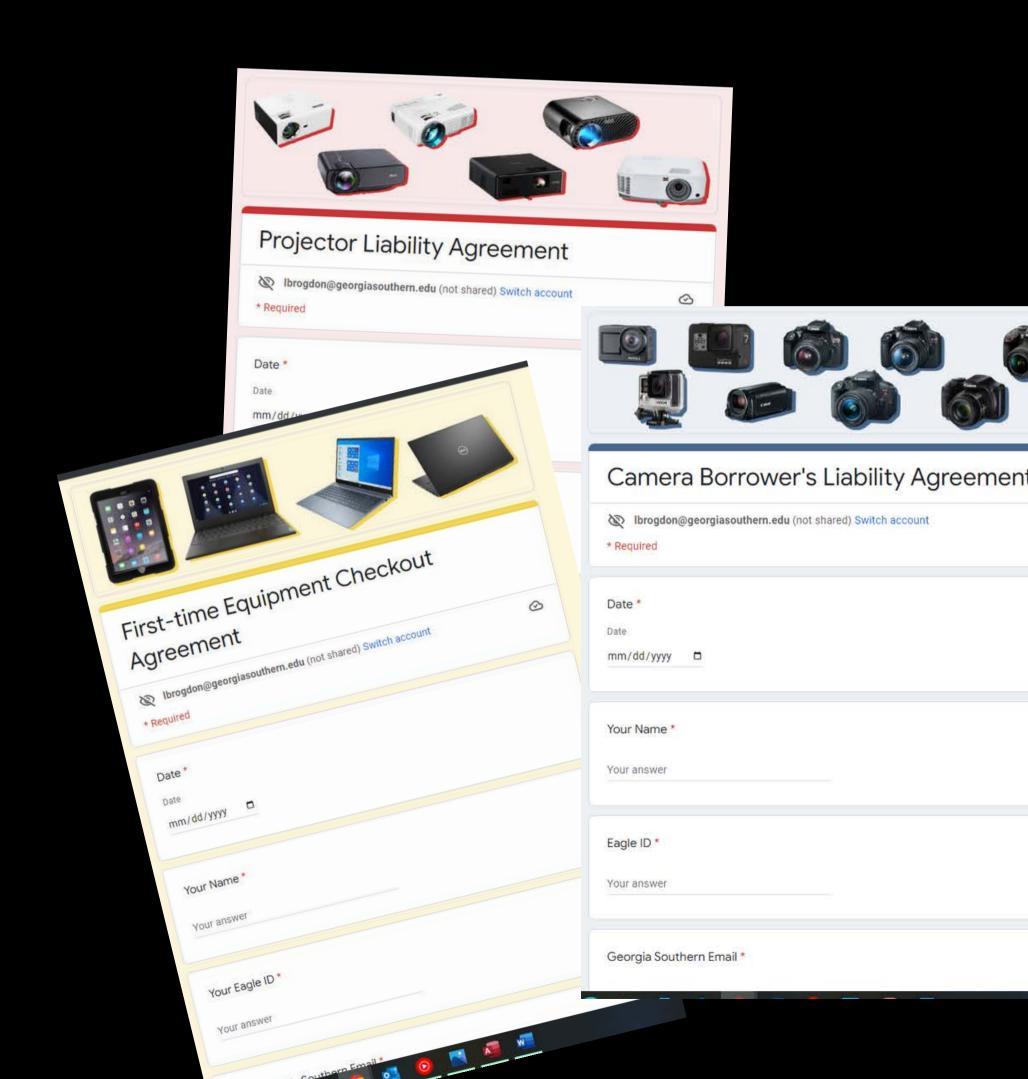
Details: Subforms with exploded data



Google & Springshare Forms collect our data on iPads at the counter!



Paperless Forms



QR Codes
empower patrons
to speed things
along using
their own
phones!



QR Codes

Equipment Liability Agreement Forms



First-time Equipment
Checkout Form

Computers & Accessories Checkout Form

(Laptop, Laptop bag, Wacom tablet, Yeti Microphone)





Photography Accessories Checkout Form

(Backdrop kits, lighting kits, tripods, camera accessory kits)

Camera Checkout Form



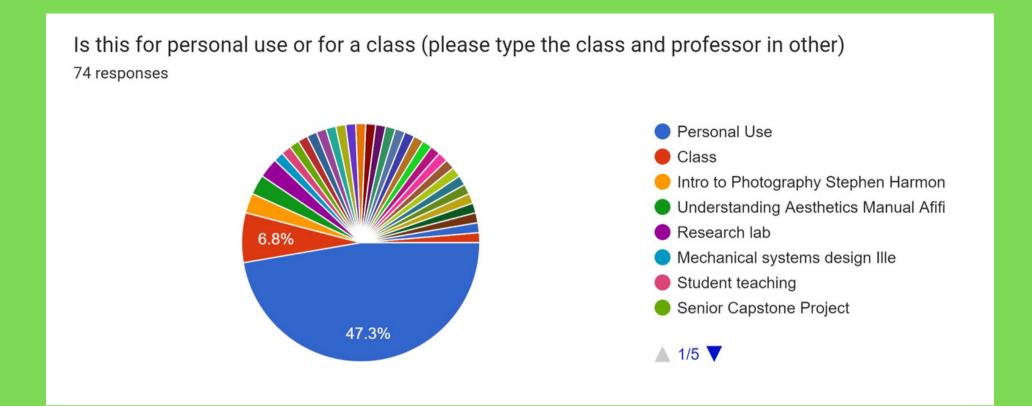


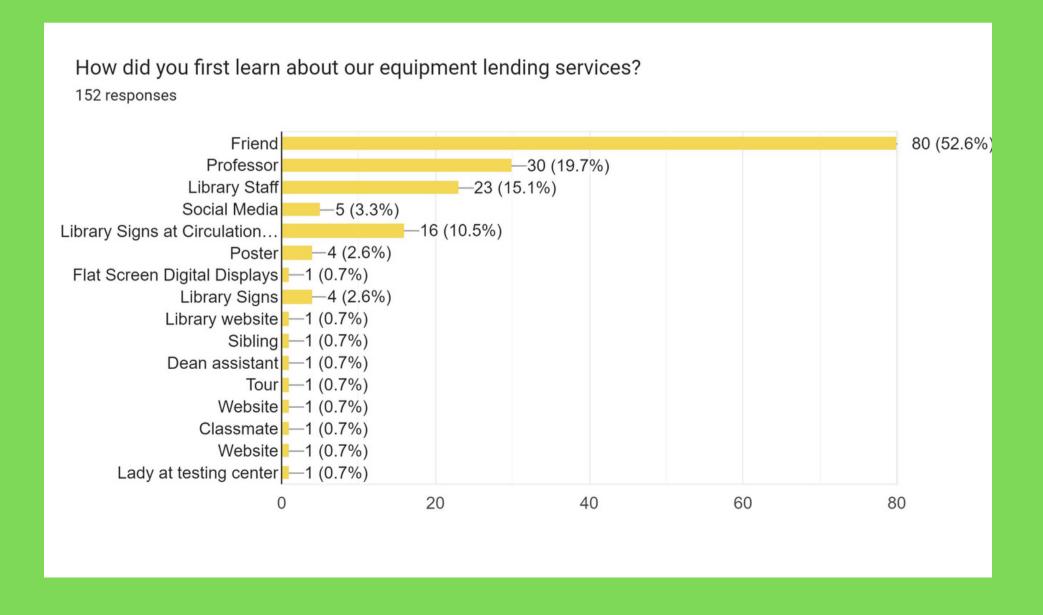
Projector
Checkout Form



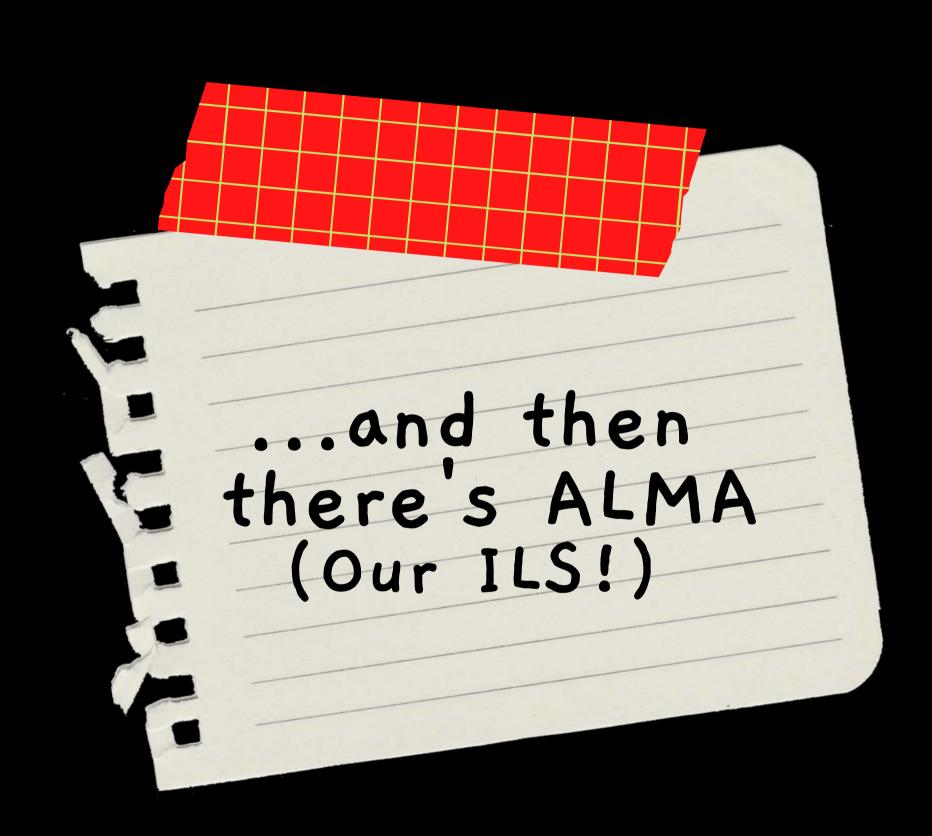
Google & Springshare Forms

Stats with charts and spreadsheets are a bonus!







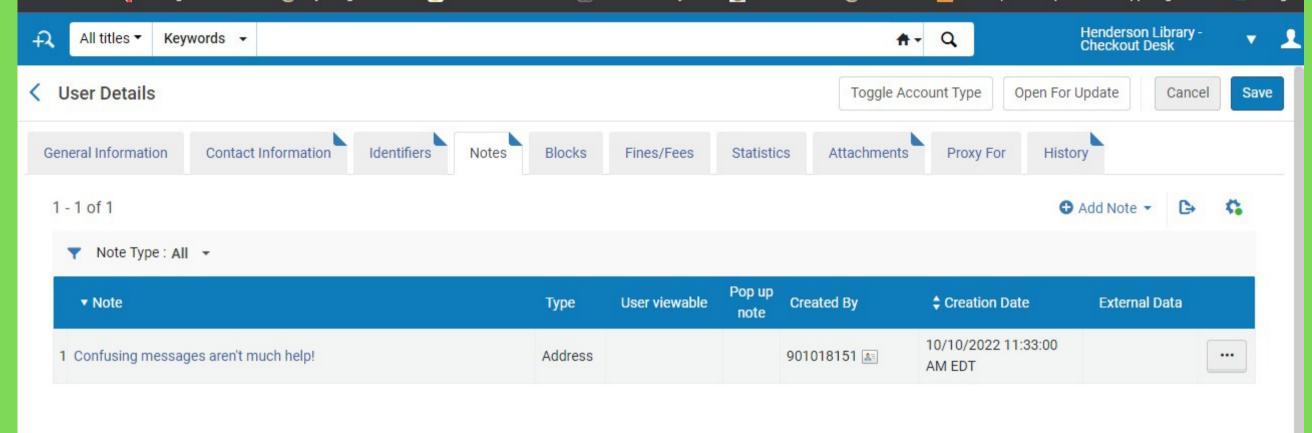




ALMA NOTES, BLOCKS, AND HISTORY



almost
Because ^ No One
is Perfect.



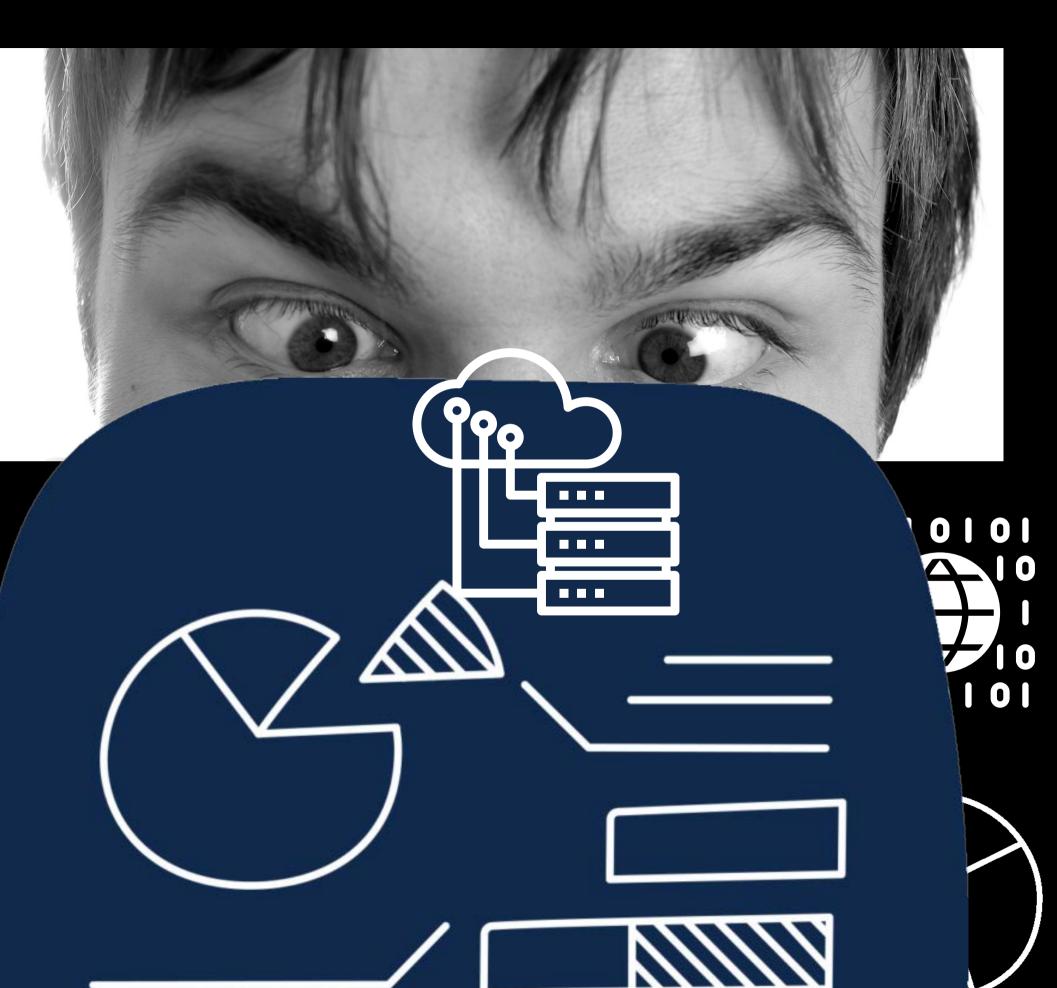
LESSON LEARNED

WITH DATA...



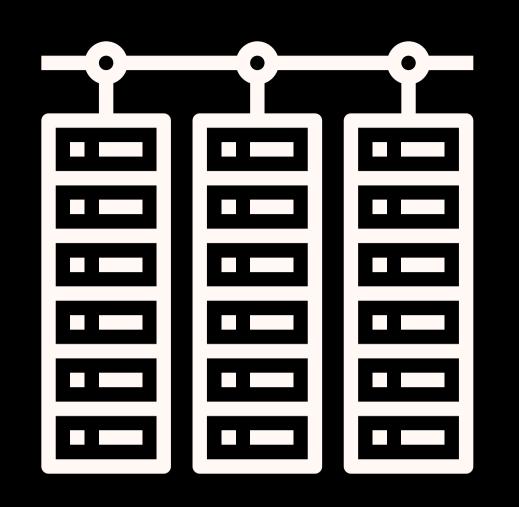
"MORE
IS MORE!"





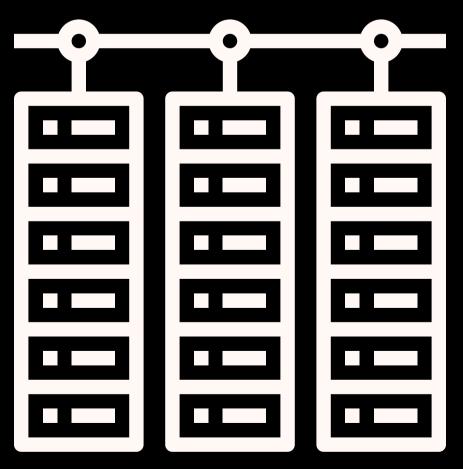
REDUNDANCY IS GOOD!

BACK UP YOUR BACK UPS & KEEP MOVING FORWARD!





2+2 COULD be 5... It could happen!





SO LIVE LARGE! FILL UP YOUR TOOLBOX!











✓ And live happily ever after.









Dout 1

"All I know is what I know."

TECHNOLOGY & YOUR STUDENT EMPLOYEES

AN APPROACH TO TRAINING
STUDENTS IN EQUIPMENT
CHECKOUT PROCEEDURES.



Policies Influencing Hiring Practices



We do not hire student employees that have egregioulsy abused equipment policy





Motto:

- · Good stewards of Equipment
- Good stewards of upholding
 Equipment policy



First - One on One training with One training with a staff person or supervisor

THE DIFFERNT TYPES OF EQIUPMENT

- LAPTOPS, CHROME BOOKS, IPADS.
- CAMERAS BACKDROPS LIGHTING KITS, TRIPODS.
- PROJECTORS

Most days we check out more equipment than books.



History - We take the time to show students the old paper process. So they appreciate the changes & see our progression.

EXPLAIN THE IMPORTANCE OF ENFORCING RULES AND POLICY

- A new form is filled out for each loan of a laptop or camera checkout.
- This is the backbone of our statistics gathering.

The second reason this is done is due to the expense of the cameras.

There are so many parts & pieces

Our upper-level students can then monitor newly hired students

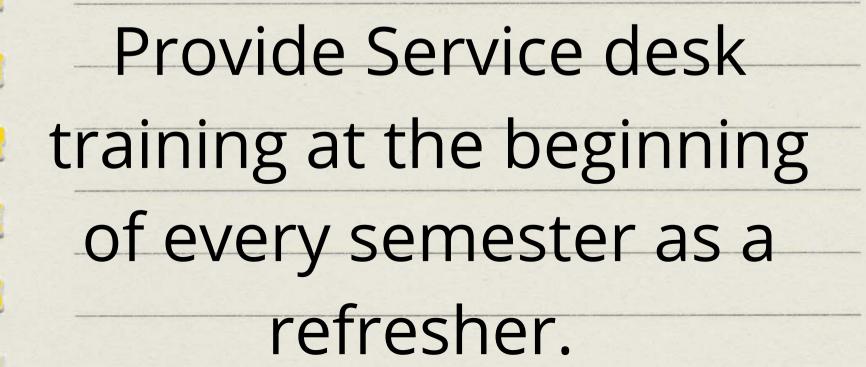
This training is a career strengthening tool.

After seniors graduate, We often
receive calls for job references.

When we mentioned that a former
student trained other employees,
it is always well received from the
person checking references.



Again and Again





BACKUP

OUR STUDENTS KNOW TO CONSULT A FULL TIME STAFF PERSON WHENEVER THEY HAVE PUSHBACKS OR DISCREPENCIES FROM SUSPENDED STUDENTS.





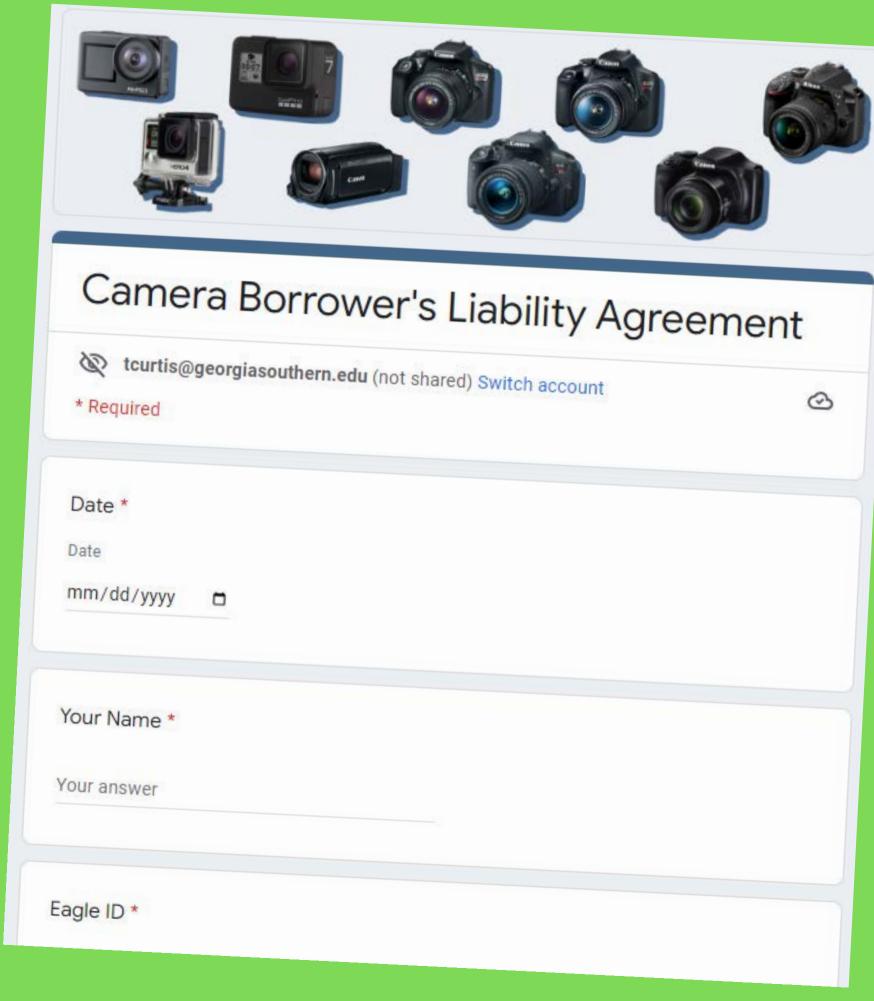
Status:	Past 4 Weeks-SUS	>
SUS-Now?		
SUS-Previously?		

OPEN COLLABORATION

What makes our department so great at Georgia Southern's Henderson Library is that we encourage all employees to make suggestions for new improvements.

The most recent of these improvements was the creation of our Equipment Borrowing Form" produced by one of our supervisors Thomas Newman.

This eliminated paper and allowed all entry to easily be migrated into spreadsheets where data could be represented graphically.



Sout 3

"Logistics of Maintenance and Repairs"

Laptop Repairs

- Most laptop repairs are done in house
 - Replacing screens and keyboards is common
 - Two full time employees spend a good chunk of time on repairs
- Cost of parts = \$3,000 per yr



Reducing laptop losses

- The Georgia Southern University Libraries are fine free.
- Laptops have a 7 day checkout period.
- To reduce losses:
 - If equipment is overdue, suspend checkout.
 - Notes in Alma and 3 late or missing equipment items means no more equipment checkout.
 - For overdue laptops, systems locks them and displays a message saying to return them.

Laptop

Maintenance

· In Statesboro, each time a laptop is returned, it comes to the Systems Office for a checkup. We do software updates to keep software working smoothly.



Costs to Maintain the Laptop fleet

- Fleet size = 190 total
- Replacement parts for repairs = \$3,000 annually
- Approximately 4 laptops never returned per year = \$4,400
- Approximately 3 laptops irreparably broken per year = \$3,300
- Replacing laptops on a 5 year cycle = \$41,800 annually
 - (but, we currently don't replace on a 5 year cycle; laptops are up to 12 years old)
- Total of \$52,000 per year (excluding labor)

Multipart Objects Laptop + Charger

- Both the laptop and the charger are barcoded
- Laptops are numbered and each laptop has a matching charger with the same number
- Each laptop stays with its charger through the entire workflow



Multipart Objects

Camera + Accessories

CONTENTS # C-011

- 1. Canon Rebel EOS T7 Camera
- 2. Strap & Lens Cap
- 3. Camera Bag
- 4. Mini Card Reader
- 5. 55 mm, Macro,



User's Manual

& 2X Telephoto Lens incl. front & back

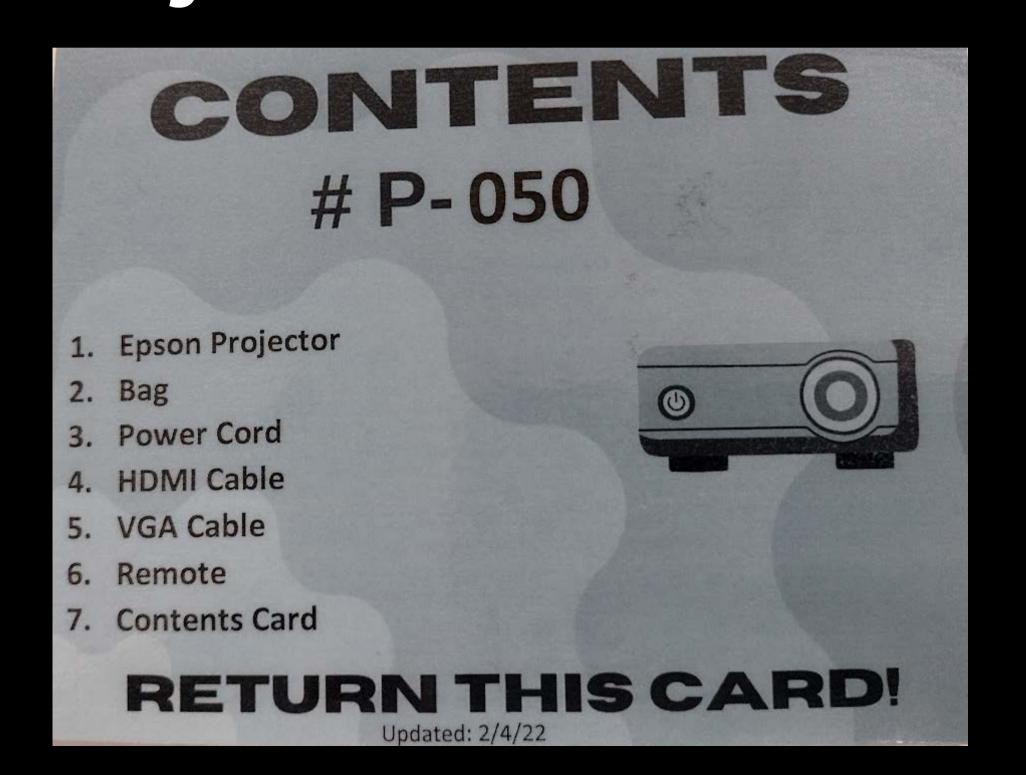
Lens caps on each (Over)

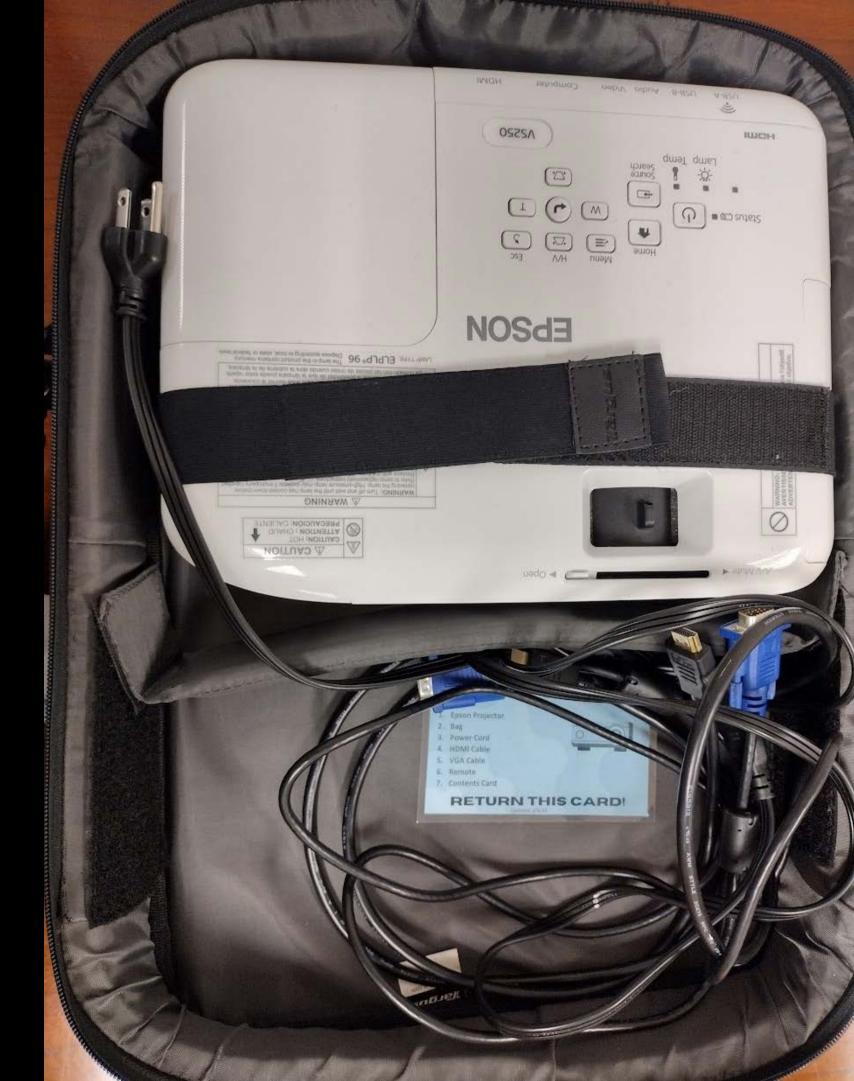
RETURN THIS CARD!

Updated: 3/11/22



Multipart Objects Projector + Cables





Statistics...

- Special problems for equipment:
 - MARC is designed for books
 - Equipment is expensive. Pressure to get it on the shelf fast means items were rarely sent to cataloging
- The Alma ILS has quirks

 Going forward, trying to set up workflow to get more consistent cataloging. The End!

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